



FLIGHTWORX[®]
Complete Flight Support Solutions
Ferry & Delivery Solutions



All the services to help you get
your aircraft from A to B.

Welcome to our interactive brochure

Click on any of the service icons to
find out more

Click on the gear icon to navigate
back to the service page

PROJECT OVERVIEW



Why Flightworx



Here at Flightworx, we assist with the ferrying of aircraft for a number of reasons. It may be that your aircraft is due to go into or out of a maintenance or paint facility, it might need to be evacuated or repossessed, or perhaps it needs to be delivered to a new owner. There are also occasions when aircraft need to conduct a test or inspection flight before being sold or following routine maintenance.

Our aircraft ferry service encompasses every requirement needed in order to complete any ferry or delivery flight including flight planning, permissions for aircraft with full or limited airworthiness as well as those operating on a permit to fly, crew travel arrangements, fueling and ground handling.

Did you know Flightworx operates to ISO standards?

Flightworx operates to international standards of excellence and quality.

We're ISO 9001:2015 certified in quality management.



FS 640700

Initial Enquiry

We understand that there is a need to ferry all types of airframes for one reason or another and that you need someone you trust to support you. Whether you are leasing your aircraft to clients around the world and are required to facilitate the delivery, or if you need to get your aircraft to a location for scheduled maintenance, we'll be on hand as and when you need us.

We can also work confidentially on low key repossession operations whereby we liaise only with an impartial trusted agent on the ground in order to ensure the aircraft is grounded quickly and effectively, without attracting complications.

Having our knowledge and expertise in your corner can often make the seemingly impossible, possible. We have been involved in some interesting projects over the years and we enjoy a challenge.

If you need to operate your helicopter or light jet from the UK to the Middle East and back again, or if you're regional airliner needs to operate from the US to Australia on a permit to fly we will find a solution for you.

Reliable

We will deliver what you need, when you need it. You can count on us to have everything done prior to your departure. Your calls will be answered and your emails will be acknowledged, always.



Trip Cost Estimate & Check Phase

Once we have established the requirements of your ferry operation, we'll begin by planning the most efficient route taking into consideration the cost implications associated with fuel and overnight stops if required en-route. Once we've planned the route we will be able to provide you with a Trip Cost Estimate (TCE) which will give you an indication of the costs involved in ferrying the aircraft. Your TCE will factor in the pricing for our flight planning support and permit assistance, aircraft handling charges as well as airport fees, fuel costs and even navigation fees.

If you'd like an estimated cost for crew repositioning, transport and accommodation, should they be required to stop overnight, we can include this too.

We can ensure you're aware of all costs to be expected and incurred before you instruct us to assist with your flight, and you won't find any hidden extras on your invoice.

24/7 Support

It doesn't matter where you are or what time it is, we will always be available to you. If you need our help or advice, call us anytime. 24 hours a day, 24 hours a day, 365 days a year.



Client Approval

Upon your review and approval of our Trip Cost Estimate we will start working on your trip set up and advance planning.

We will start by confirming the schedule, applying for the necessary overflight and landing permissions as well as making arrangements with the ground handling agents in each location.

Our Travelworx Executives will begin looking at crew visa requirements, the availability of flights for crew repositioning and crew accommodation if necessary. Needless to say, we understand the importance of booking flexible and refundable options where possible in case the schedule changes or gets delayed. Options will always be presented to you directly, complete with pricing and a note to let you know if the option has limited availability so you can make a well informed decision before proceeding with any booking. If the crew will require onward ground transportation to/from the airport or hotel, they can make these arrangements too.

You can rest assured knowing that we have the knowledge and expertise to ensure all aspects of your arrival and departure are covered, and that you will experience a seamless end to end service. We will keep you updated every step of the way and are here 24/7 should you wish to speak with us.

100% Customer Satisfaction

Our dedicated team will go the extra mile to ensure you have less to worry about. Your experience is our top priority and no task is too big or small.



Live Phase

In the days leading up to your departure date we will review the fuelling options available in each location once more and book with the most competitively priced supplier. Other arrangements, such as ground handling and permits, will be actively monitored also to ensure we are on track for a timely departure.

At -24 hours NOTAMs will be checked and the flight plans will be filed. We will cross check every element of the trip to ensure all services are confirmed and that all permits have been received.

At -4hours we will dispatch the paperwork.

When your flight is live we will proactively monitor your flight to ensure delays are kept to a minimum and to manage any potential situations that arise. Using our automated system we can provide you with live flight status updates such as estimated and actual time of departure or arrival.

High Quality

We work to the highest international and industry standards which you will see reflected in the service you receive from us.



Completion & Clear Invoicing

Once the trip is complete, you will receive one invoice, that is clear, concise and compliant.

Simple billing was the foundation Flightworx was built on to create simpler, more efficient invoicing and it still remains that way.

You will receive any third party supporting documents along with a one page document of charges. It's as simple as that. We can offer credit terms, as well as billing in multi-currency, and more importantly, your billing preference.

Flightworx strip it down to the basics; low fixed pricing, simple billing, with no hidden extras or surprises.

ON BUDGET - EVERY TIME

Our trip cost estimates are accurate, we work to your budget and reconcile the entire project post trip.

Post Trip Feedback

We always welcome and encourage feedback from our clients to continually improve the quality of our service.



Service Extra's



Overflight, Landing and Special Permits to Fly

To make sure your permissions are obtained in the most time and cost effective way we request these directly from the relevant Aviation Authority in most locations. In doing so we are able to offer you landing and overflight permits at fixed costs, which means you know what price to expect to see on your invoice, without any unknown additional third party fees or administration charges.



Security

While the aircraft operator is responsible for ensuring the safety of their flight operations we will always do all that we can to help you make informed decisions. Our comprehensive airport, country and flight reports will help you to determine the level of risk associated with your flight. They are updated frequently and the date/time stamps confirm you have the most up to date information.



Fuel Shopping & Procurement

Our aim is to do your fuel shopping for you. Within that service, we compare all prices available at the time, in any given location and present you with the best options. Thanks to our buying power within the market of aviation fuel, you can rest assured that the prices you receive will be competitive and accurate.





Flights

We can arrange all commercial flight tickets to virtually anywhere in the world to ensure you or your staff get to their required destination. We'll even ensure the people flying still get their frequent flyer miles.



Hotels

From luxury accommodation to standard hotel rooms, our team can assist you and ensure the little details are taken care of from including holding a room to ensure you still get your accommodation at any time you

Car Hire

We can arrange car hire anywhere in the world, whether you want to collect or have the car delivered to your work place our team can assist you.



Visa Advisory

It isn't always possible for us to negotiate for visas on someone's behalf due to legal restrictions however, wherever possible, we will provide a 'visa advisory' service to ensure travel is as simple as possible for you.





Catering

It may be that you have a VIP group all in need of hot meals and champagne during their flight or you are looking for a buffet for your event. Our corporate travel experts ensure your every need can be met.



Ground Transport

Whether you need a taxi, executive transport, coach or rail tickets, we'll ensure you have the necessary onward travel arranged and help you arrive on time for your meeting.

Concierge

Our dedicated team ensure we can deliver bespoke travel experiences and can help you book ticket's to worldwide events or even ensure tables are booked at some of the most exclusive locations from the Ritz to Nobu.



Transfers



Need to get to a remote location not accessible via car or an efficient transfer to your destination? Our experienced team can arrange helicopter, seaplane or charter aircraft flights.



What Our Clients Say

“I want to thank the whole team for the job well done, with pride and professionalism. Thank you kindly for your support and help for making the trip a success.”

- Tony, General Operations Manager



“Wanted to thank the team for the support we received for this movement, our client was pleased with the service and our sales team have received great feedback.”

- Prasheet, Director of Aircraft Management



“I know we can't plan for these AOG scenarios but when it happend to me, your team dealt with the situation efficiently and effectively.”

- Michael, Specialist Demo Pilot





Worldwide 24/7 Aviation Trip Support Solutions



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